



# Remsdaq Client Training

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## Training Department - An Introduction

At Remsdaq we recognise the importance of training as a way of maximising return on system investment and ensuring reliable operation, which is why we have invested in our training facility in North Wales, UK. This purpose built training facility was opened in March 2010.



The upgrade consists of a state of the art fully interactive training environment with the possibility to accommodate up to 12 delegates.

We offer a comprehensive selection of courses, either standard or tailored to your exact requirements and all designed to help you get the best out of your mobilising system.

We use professional in-house trainers, skilled in course delivery and with the expertise to deliver a full range of courses, from system operation to configuration and maintenance.

If preferred, we can also conduct training at your premises in a suitable training environment.

To maximise your system's full potential contact our Training Department at [training@remsdag.com](mailto:training@remsdag.com)



## Mobilising Courses

There are five courses available which are specific to Mobilising. What follows is a list of those courses but for more detail please read our individual course prospectuses.

[Resque<sup>nx</sup> Operator – 3 Days.](#)

[Resque<sup>nx</sup> System Administration/Maintenance – 4 Days](#)

[Resque<sup>nx</sup> PC Recon – 3 Days](#)

[FireNET Hardware & Software – 2 Days](#)

[Resque 4i Operator Training – 2 Days](#)

[Resque 4i System Administration – 3 Days](#)

## Course Administration Information (General)

**Documentation** – It is Remsdaq's policy not to provide documentation on paper (hard copy). All documentation is provided on a USB memory stick and presented to the students at the beginning of the course. Each student position has a laptop which will also have installed on it the same documentation. If the Fire & Rescue Service prefers to have a hard copy then this can be arranged prior to the training.

**Number of students per Course** – Ideally a maximum of six delegates. Depending upon equipment availability, students may have to share workstations.

**Equipment** – All equipment (computers, outstations, networks etc.) is provided by Remsdaq regardless of the training location.

**Stationery** – All Stationery in terms of Folders, Pads and Pens are provided.

**Timings** – Normal training times are 09:00hrs to 16:00hrs with morning/ afternoon breaks plus one for lunch (flexible).

**Lunches and Refreshments** – All lunches and refreshments are provided throughout the course if the training is conducted at Remsdaq's offices in Deeside, North Wales. We will also cater for students who have special dietary requirements.

**Hotel Accommodation** – For those students who are visiting Remsdaq we can provide a list of recommended hotels in the local area. A special corporate rate can also be applied.

**Transportation** – For those students who are visiting Remsdaq but do not have their own transportation, we can provide transportation on a daily basis to and from the hotel. The same will apply to local airport/railway station where applicable.



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**Certification** – Upon satisfactory completion of the course a certificate is provided for each student.

**Site Training Provision** – If the course is to be conducted at the Fire & Rescue Service’s premises then a suitable room for training needs to be made available. The room should have sufficient furniture, light and power for six students and one instructor. The instructor will need to have access to the room one full day prior to the start of the training.