

Mobilising Business Unit



delivering mobilising excellence





Introduction

Established in 1974, Remsdaq is a leading customer focused organisation specialising in the design and manufacture of world-class technology solutions.

The Remsdaq Mobilising Business Unit is renowned for having the most reliable and innovative systems on the market today. Remsdaq is proud that its Resque^{nx} systems assist the Emergency Services worldwide to save lives and property.

Resque^{nx} is an advanced, multi tasking command, control and communications system and has evolved through generations of reliable and resilient Remsdaq control room solutions since the inception of the first systems in the late 1970s.

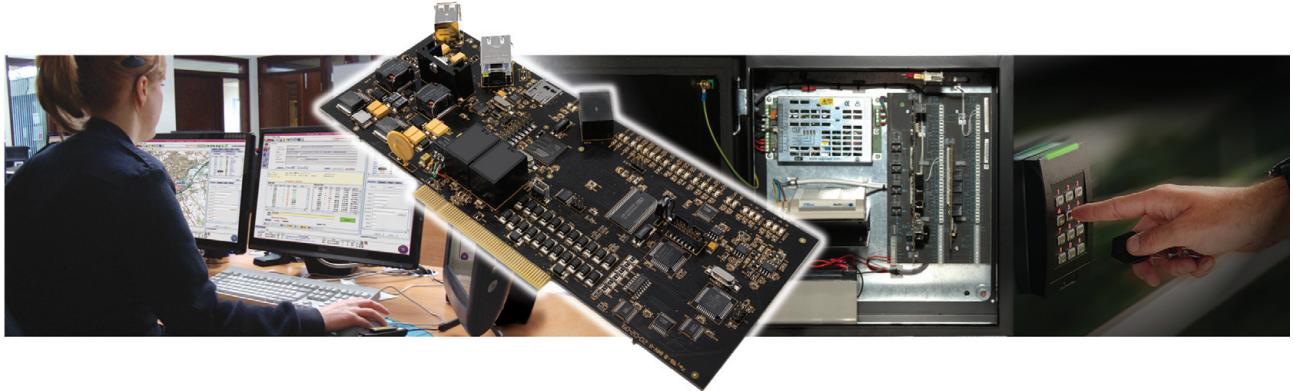
The combination of Resque^{nx} and Remsdaq's FireNET station end equipment provides Fire and Rescue Services with a sophisticated, reliable and highly effective system to meet today's demanding requirements whilst also providing a firm foundation for tomorrow's needs.

Remsdaq offers a complete lifecycle system support philosophy to all of our clients with a comprehensive selection of services that have been designed around your needs including project design, project management, installation and commissioning, training, helpdesk and maintenance.

Our Customer Service Department offers post-delivery support packages tailored to suit the individual requirements of you the client and includes a range of Service Level Agreements from 24/7/365 to next working day response. Whatever the package chosen, clients can always be assured of support from our team of professionally trained Remsdaq engineers.

In our commitment to excellence our management systems have been accredited with ISO 9001 (Quality), OHSAS 18001 (Health, Safety and Welfare) and ISO 14001 (Environmental).

Leading edge technology from a world-class manufacturer



Control Room Solution

Resque^{nx} comprises of modern software and hardware that provides a scalable and resilient mobilising system solution for the Emergency Services, whether individual or as a member of a co-operative group.

Features include dynamic and attribute mobilising with AVLS, appliance routing and integrated mapping, all working together to provide a comprehensive, efficient resource management system through an ergonomic and clean user interface.

Integration of third party products such as Mobile Data Terminals (MDTs) is also supported to allow Emergency Services to choose the best solution that meets their overall needs.



Station End Equipment

FireNET is a compact but flexible station end system that shares its embedded processor and modular design with our highly acclaimed StarNET security product.

FireNET is GD92 and MG4 compliant and affords connectivity across a wide variety of communications media.

Standard features include 24 digital inputs, 8 relay outputs, integral 2 door access control module, 8hr standby battery and multiple printers.

FireNET has a variety of added value options available including connectivity to our StarWatch integrated security product in addition to the prime mission critical mobilising functionality.



Maximising your investment

StarWatch provides a comprehensive, scalable security management suite for the access control and intruder alarm functionality of the FireNET station end unit. Integration with video management and wireless locking systems provide value added functionality whilst an open SQL Server database delivers seamless interfaces to third party systems.

As part of Remsdaq's ongoing commitment to manufacturing excellence, our mobilising products are backed by an industry leading 3 year warranty

Remsdaq also manufactures a range of leading edge technology systems in the following markets....

Integrated Security

Remsdaq specialises in the design and manufacture of world-class security solutions with its renowned StarWatch security management system, StarNET access control and Sabre fibre optic perimeter intrusion detection systems.

In the UK, Remsdaq offers a full turnkey service from concept design through installation and commissioning to post-delivery support. Our products are also available through a worldwide network of Remsdaq trained Value Added Resellers (VARs).

SCADA

Remsdaq specialises in market leading products and solutions for the Electricity Supply Industry (ESI), across all disciplines of power generation, transmission and distribution. In the UK, we provide solutions for a large proportion of the UK Regional Electricity Companies, and worldwide VARs supply an extensive list of international clients.

Remsdaq excels in its ability to react quickly to the ever changing liberalised electricity world market, providing flexible hardware and software solutions that provide rapid, positive contributions to the Regulators and the Network Operators' customers Quality of Supply (QoS) target.



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